

When to Direct the Patient to the Clinician IMMEDIATELY:

The CHW should interrupt the standard flow and immediately alert a clinician or nurse if any of the following are observed or reported:

- **Critical Vitals:** Blood pressure, pulse, or blood oxygen readings that exceed the clinic's defined high-risk threshold.
- **Acute Change in Mental Status:** Client is confused, disoriented, or suddenly extremely drowsy.
- **Severe Pain/Distress:** Client is in obvious, severe pain, has difficulty breathing, or reports acute chest pain.
- **Active Safety Risk:** The client reports or displays an immediate intention to self-harm or harm others.
- **Signs of Stroke (FAST):** Facial drooping, Arm weakness, Speech difficulty, or Time is essential.